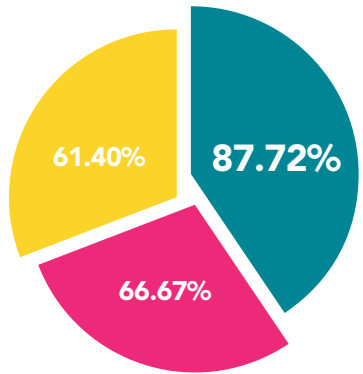


GREATEST CHALLENGES FACED BY GP PRACTICES



- PATIENT DEMAND
- administrative burden
- recruitment & retention

FUTURE FIT?

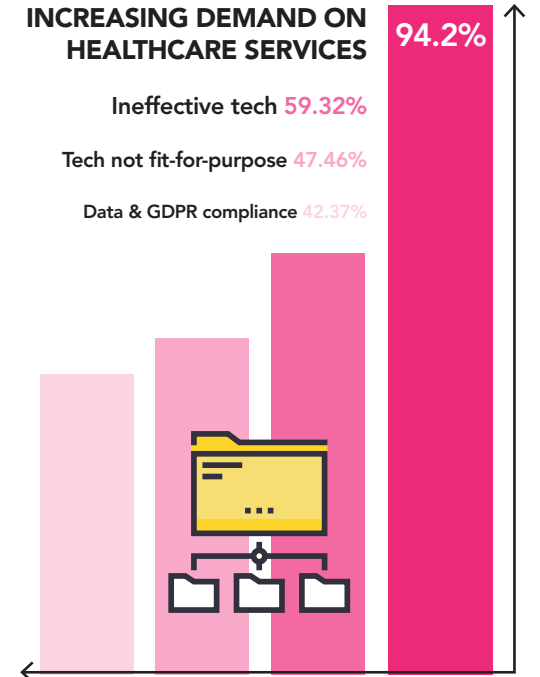
Overcoming challenges to healthcare with a digital-first practice

We surveyed 135 of our practice manager and other healthcare practitioner readers; here are the key messages from what our readers told us in the survey.

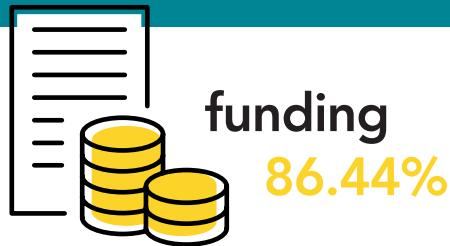
GREATEST TECH BENEFITS

for patients	for practices
86.44% more convenient services	increased efficiencies 81.36%
76.27% more connected care	reduced admin 79.66%
69.49% better care access	time saved 74.58%
44.07% better outcomes	patient experience 66.1%

WHY ARE WORKLOADS GROWING?



IDENTIFYING THE BARRIERS



human resources **61.02%**

lack of knowledge about new tech **57.63%**

lack of interoperability **47.46%**

WHAT TO CONSIDER CAREFULLY WITH NHS DIGITAL TRANSFORMATION?

- IDENTIFIED ADMIN PROCESSES
 - Paper use 49.15%
 - 6+ hours on admin 37.29%
 - 4-6 hours on admin 27.12%
- Connected systems 71.19%
- Data & GDPR compliance 66.1%
- Digitising paper records 71.19%

"According to industry research, managed print services can lower print-related operating and IT costs by as much as

— 30% —



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